



## FAQs for MAKM Concerts 2022-2023 Season

### What is the cost of single tickets?

Single tickets are priced at \$58 regular adult , \$55 senior (62+), \$25 Gen Y&Z (30 yr. or under).

### What is the cost of a subscription?

41st Anniversary Season Subscription (7 concerts) = \$345 regular adult, \$330 senior, \$150 Gen Y&Z.

### What is the cost of a mini-subscription?

Mini subscriptions are available when purchasing tickets to 3 or more concerts. You will receive a 10% discount. Please call our office to order at 650-762-1130

### How do I purchase tickets?

You may purchase tickets online at [www.musicatkohl.org](http://www.musicatkohl.org). You may also purchase tickets by phone at 650.762.1130.

### How will I receive my tickets?

Tickets are delivered digitally at the time of purchase. You may print your tickets at home or download them onto a smartphone to present at the door. We can print and mail your tickets upon telephone request at 650.762.1130 (10 or more days prior to concert.)

### Are there additional fees at the time of checkout?

No! All box office charges, handling and convenience fees are included in your ticket price. No surprises at check out!

### What Covid-19 safety protocols are in place in the Great Hall?

As of February 1st, 2023, Music at Kohl no longer requires proof of up-to-date vaccination against COVID-19 for admittance.

**Face masks.** Music at Kohl continues to encourage well-fitting, properly worn masks for patrons and staff while indoors at the Kohl Mansion.

**Cleaning.** Our custodial team ensures that all public spaces are cleaned and serviced in readiness to welcome you. There are hand sanitizer stations available throughout the Mansion

### **Will there be pre-concert talks?**

We expect to provide online pre-concert materials for the first three concerts of our season, and will announce the return of live talks as appropriate. Program Notes will be provided on our website, and via email as well as in person for all ticket holders.

### **Will there be Master Classes?**

Young Chamber Musicians Master Classes begin at 5:00 p.m. prior to concerts this season (except Nov.13 & May 7). Attendance at Master Classes is limited to 50 persons. Registration will be required - ticket holders will receive a link for registration.

### **Will there be intermissions?**

Yes, all concerts are planned to have a 20-minute intermission.

### **Will there be post-concert receptions?**

At this time, we expect to provide the opportunity to meet and greet the musicians post concert over a glass of complimentary wine, immediately following each concert (subject to change)

### **Will you offer virtual programming as well as live concerts?**

A selection of concert broadcasts is still under consideration and will be announced prior to the opening of the season,

### **Will tickets be available at the box office on the night of the concert?**

Online and phone ticket sales will close by 2 pm on each concert day. Remaining available tickets will be sold at the box office beginning one half hour prior to each concert on a first come-first served basis.

### **Are Music at Kohl Concerts wheelchair accessible?**

Music at Kohl is wheelchair accessible. Call in advance for special assistance. 650-762-1130

### **What if I have to miss a concert due to illness?**

We encourage everyone to monitor their own symptoms and to stay at home if you feel at all ill. Provided you let us know at least two hours in advance of the concert, so that we can release your ticket to another patron, we will work with you to exchange your ticket for another performance tax credit for donated tickets.

### **Why are your safety protocols stricter than state or county mandates?**

The safety and well-being of everyone involved with Music at Kohl remains our highest priority. We feel it is appropriate to adopt measures to provide a greater degree of safety than the minimum public health mandated requirements. We are committed to providing excellence in chamber music performance while keeping our audiences, musicians, staff, and volunteers as safe as possible.

For questions, please contact us at 650-762-1130 or by email at [MAKM@musicatkohl.org](mailto:MAKM@musicatkohl.org)